



Model Curriculum

Bridal Fashion and Photographic Make-up Artist

SECTOR: BEAUTY & WELLNESS SUB-SECTOR: BEAUTY & SALONS OCCUPATION: MAKE-UP SERVICES REFERENCE ID: BWS/Q0301, V1.0 NSQF LEVEL: 5







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Valid up to: 3rd August 2021

* Valid up to the next review date of the Qualification Pack

Chairperson

(Beauty & Wellness Sector Skill Council)





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Bridal Fashion and Photographic Make-up Artist

CURRICULUM / SYLLABUS

This program is aimed at training candidates for the job of a "<u>Bridal Fashion and Photographic Make-up</u> <u>Artist</u>" in the "<u>Beauty and Wellness</u>" Sector/Industry and aims at building the following key competencies amongst the learner

Program Name	Bridal Fashion and Photogra	phic Make-up Artist	
Qualification Pack Name & Reference ID	BWS/Q0301, v1.0		
Version No.	1.0	Version Update Date	03-08-18
Pre-requisites to Training	Class X Standard + Certificate/Diploma Course in skincare services or make-up services/Integrated Course in skin, hair and make-up under MES/Beauty Therapy & Hair Styling Level – 2/Bridal Make-up Artist under MES/Level 4- Beauty Therapist Experience: 24 months as a Make-up Artist in a professional salon		
Training Outcomes	Experience:		of service delivery to ensure s considering the standards condition. o suit skin tones and age our and black and white od, day and evening make- g different techniques and s through consultation and oy involving them in various mprove the skill levels and





This course encompasses <u>10</u> out of <u>10</u> National Occupational Standards (NOS) of <u>"Bridal Fashion and</u> <u>Photographic Make-up Artist"</u> Qualification Pack issued by <u>"Beauty and Wellness Sector Skill Council</u>".

Sr. No.	Module	Key Learning Outcomes	Equipment Required
1.	Introduction Theory Duration (hh:mm) 02:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code Bridge Module	 Identify the career opportunities within the hair and beauty sector. Explain the working methods in the sector. 	LaptopProjector
2.	Prepare and maintain work area Theory Duration (hh:mm) 00:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code BWS/N9001	 Ensure that environmental conditions are suitable for the client and the treatment to be carried out in a hygienic and safe environment. Select suitable equipment and products required for the treatment. Set up the equipment and prepare the products for treatments in adherence to the salon procedures and product/ equipment guideline. Perform the sterilization and disinfection process. Identify ways to dispose of waste correctly. 	 Make-up Chair Beauty Trolley Make-up Kit Sterilizers Hot Cabinets
3.	Perform skincare services Theory Duration (hh:mm) 04:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code BWS/N0104	 Describe the structure of skin Identify the different skin types correctly Explain the pathology of skin treatments Explain the principles and practice of skin therapies Explain the functions of the facial, neck and shoulder muscles in sufficient detail Explain the functions of the circulatory and the lymphatic systems of the body clearly Identify basic ailments, contraindications, contra-actions correctly Clarify the client's understanding and expectation prior to commencement of treatment Perform the therapy using materials, equipment and techniques correctly and safely to meet the needs of the client Carry out facial care/ clean-up process using the products and equipment as per standards laid down by the salon Clean the skin and remove all traces of 	 Anatomy and Physiology Charts Cleanser Scrub Moisturizer Chemical Exfoliant Hand Sanitizer Astringent Exfoliator Toner Round Loop Extractor Comedone Remover Face Masks Cotton Pads







Sr. No.	Module	Key Learning Outcomes	Equipment Required
		 make-up by using superficial and deep cleansing techniques Use an exfoliation technique suitable for the client's skin type and skin condition Use a suitable skin warming technique effectively Carry out any necessary extraction suitable for the client's skin type and skin condition Provide facial massage using techniques suitable for the client's skin type and condition Apply mask treatments evenly and neatly, covering the area to be treated Provide specific after-procedure, homecare advice to the client 	
4.	Perform bridal make-up services Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 30:00 Corresponding NOS Code BWS/N0301	 List the characteristics of skin Identify the different skin types correctly Describe the effect of lighting on the colour of make-up Identify different kinds of foundation, concealers, blushers, eye shadow, eye liners, mascara, lip cosmetics Clarify the client's understanding and expectation prior to commencement of procedure Prepare a suitable treatment plan to meet the client's needs Identify the contraindications correctly Select suitable skin care and make-up products to meet the client's needs Conceal skin imperfections and blemishes using the suitable colour corrective products, wherever required Apply foundation, using brush/ sponge and evenly blend out to sides of the face to achieve coverage Apply make-up to enhance the facial features for bridal photographic shoots Use corrective make-up technique to suit the face shape Give bridal make-up variation according to cultural specifications (different Indian brides such as Punjabi, Muslim, Christian, etc.) 	 Make-up Chair Trolley Mirrors Lighting Foundations Powder Blusher Eye Shadow Mascara Eye Pencil Liquid Liner Lipstick Lip Gloss Corrective Make-up/ Coloured Concealer Brushes Applicators







Sr. No.	Module	Key Learning Outcomes	Equipment Required
		 Position self and client throughout procedure to ensure privacy, comfort and well-being Complete the procedure to the satisfaction of the client in a commercially acceptable time Remove eye and skin make-up carefully Provide specific after-procedure, homecare advice and recommendations for product use and further treatment to the client 	
5.	Perform fashion and photographic make-up Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 60:00 Corresponding NOS Code BWS/N0302	 Explain the effect that lighting has on the colour of make-up Explain the Colour Theory in a comprehensible manner Differentiate between the warm and cool colours (the colour wheel) correctly Explain the product mixing technique using brush/sponge/airbrush Clarify the client's expectation prior to commencement of procedure Perform skin analysis of the client to identify skin tone and skin type Identify contra-indications to skin and make-up products Prepare a suitable treatment plan to meet the client's needs Position self and client throughout procedure to ensure privacy, comfort and well-being 	 Make-up Chair Trolley Mirrors Lighting Foundations Powder Blusher Eye Shadow Mascara Eye Pencil







Sr. No.	Module	Key Learning Outcomes	Equipment Required
		 Select suitable skin care and make-up products to meet the client's needs and work plan Clean, tone and moisturise the skin to suit the client's skin type and needs Check the lighting for make-up efficiently Apply make-up by selecting the correct products, tools and technique for required look. (hi-definition make-up , airbrush make-up) Conceal skin imperfections and blemishes using the suitable colour corrective products Select a corrective technique and contour by highlights and shading Apply make-up to meet the requirements of the fashion shows/ photo shoots Apply nigh-definition make-up Use corrective make-up technique to suit the facial features Apply creative make-up (Catwalk / Theatre make-up, Fashion / Editorial make-up, Photographic, Studio Photo Shoot, Sixties) within a specific time frame Apply black and white photography, period make-up to create the required impact Apply smokey eye make-up with different variations (winged, double winged, etc.) Remove eye make-up and skin make-up carefully and as per manufacturer's instructions 	 Liquid Liner Lipstick Lip Gloss Corrective Make-up/ Coloured Concealer Brushes Applicators





Sr. No.	Module	Key Learning Outcomes	Equipment Required
6.	Apply air-brush make-up Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 40:00 Corresponding NOS Code BWS/N0303	 Carry out skin analysis to determine skin type and condition and check for contraindications Identify the purpose for the make-up and provide clear recommendations to the client Select airbrush make-up products, tools and equipment to suit client treatment needs, skin type and conditions Use products, tools, equipment and techniques to meet the design plan and to suit client treatment needs, skin types and conditions Complete the airbrush make-up to the satisfaction of the client Record and evaluate the results of the treatment Provide specific after-procedure, homecare advice and recommendations for product use and further treatments to the client to have knowledge of - the structure and function of the skin. List the uses and limitations of airbrush make-up products (silicone based, water based, alcohol based, colour range, selection and suitability) to the make-up needs Describe the different airbrush make-up designs: contouring, 3D, tattooing, full face day make-up; make-up for bridal, fashion and photographic shoots Apply different airbrush make-up techniques according to client's skin type, skin condition and facial structure (colour fading; blending; highlighting; shading; stencilling; masking, freehand; pulsing; back bubbling; even colour washing) Advise the clients on the longevity of the make-up, suitable make-up removal techniques 	 Make-up Chair Beauty Trolley Bowls Cotton Make-up Brush Set Make-up Kit Air-brush Machine Air-brush Kit







Sr. No.	Module	Key Learning Outcomes	Equipment Required
7.	Consult and advise clients Theory Duration (hh:mm) 02:00 Practical Duration (hh:mm) 08:00 Corresponding NOS Code BWS/N9005	 Explain the anatomy of the skin Identify basic ailments, contraindications, contra actions, treatment plans Analyse the treatment area, visually and carry out necessary tests Consult the client by questioning to identify contra-indications to products Provide recommendations for treatments that are suitable to the client Define a suitable treatment plan to meet the client's needs Confirm to the client the pricing and duration of service and products and address client queries Communicate effectively with the client to maintain client's goodwill trust Clarify the client's understanding and expectation prior to commencement of treatment Provide after care advice and recommendations to the client Record the client and treatment details accurately Store information securely in line with the organization 's policies Explain the organization's standards of performance and sequence of services Abide by applicable legislation relating to the workplace (for example, health and safety, workplace regulations, use of work equipment, control of substances hazardous to health, handling/storage/ disposal/cautions of use of products, fire precautions, hygiene practice, disposal of waste, environmental protection) 	 Anatomy and Physiology Charts Record Book Laptop Projector







Sr. No.	Module	Key Learning Outcomes	Equipment Required
8.	Promote and sell services and products	 Identify the client needs for services and products taking into account factors that may limit or affect the choice 	Inventory ListBill Book
	Theory Duration (hh:mm) 05:00	 Consult the client by questioning to identify contra-indications to products and provide recommendations for treatments that are suitable to the client 	
	Practical Duration (hh:mm) 11:00	 Provide product, promotion, and pricing information as per clients' requirements and address client queries 	
	Corresponding	 List latest promotional schemes on various products 	
	NOS Code BWS/N9006	 Explain manufacturer's instructions related to products 	
		 Maintain a client database by inputting client profiles and updates 	
		 Assist in managing the product inventory and ordering products based on inventory status 	
		 Assist in maintaining promotional database by inputting invoices and bill-back data as per organization standards 	
		 Set up and manage the display area of the range of products available in the organization 	
		 Label the displayed products clearly, accurately in alignment to the required standards 	
		 Make arrangements for the clients needing a refund or replacement of their products based on company policy 	
		•	
		•	







Sr. No.	Module	Key Learning Outcomes	Equipment Required
9.	Manage and lead a team Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 08:00 Corresponding NOS Code BWS/N9004	 Ensure team is aware of the schedule and job expectations on a daily basis Involve team in regular meetings to communicate information intended for them Ensure communication to team on any changes in policies/ processes by the organization through required verbal/ written mechanisms Ensure participation of team in various engagement initiatives organized by the organization Counsel and address issues among team for any work related issues Facilitate the deployment of team as per guest schedule and the organizational norms and guidelines Ensure periodic training of team support the team by delivering trainings Share knowledge of processes, techniques, therapies and products with the team to enhance their skill levels Provide feedback to the centre manager pertaining to performance appraisals of team Specify the roster norms and guidelines Provide feedback with team members effectively 	
10.	Maintain health and safety at the workplace Theory Duration (hh:mm) 02:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code BWS/N9002	 Identify the contra-indications of products Follow manufacturer's instructions related to equipment and product use and cleaning Handle usage and storage of products, tools and equipment safely Abide by applicable legislation relating to the workplace 	 First Aid Kit Fire Extinguishers Sterilizers







Sr. No.	Module	Key Learning Outcomes	Equipment Required
11.	Create a positive impression at the workplace Theory Duration (hh:mm) 02:00 Practical Duration (hh:mm) 10:00 Corresponding NOS Code BWS/N9003	 Apply effective communication strategies when dealing with clients Adapt and adopt different methods of communication to suit different situations and client needs Use effective consultation techniques to identify treatment objectives Manage client expectations Explain and communicate clearly recommendations to the client Maintain client confidentiality Identify retail sales techniques to meet client requirements Practise personal grooming standards Communicate and behave in a professional environment Plan and organize service feedback files/documents Manage work routine based on salon procedure Maintain the work area, equipment and product stocks to meet the schedule Keep accurate records of clients, treatments and stocks of products 	 Laptop Projector
Total Duration 500:00 Theory Duration 56:00 Practical Duration 194:00		Unique Equipment Required: Anatomy and phy Fire Extinguishers, Sterilizers, Hot cabinets, Ther Bowls, Make-up Chair, Mirrors, Lighting, Foundat Blusher, Eye Shadow, Mascara, Eye Pencil, Liqu Lip-gloss, Corrective make-up/Colored, Conceale Headband, Large towel/Client couch, Cotton Woo Make-up Brush Set, Air-brush Machine, Air-brush	apy bed, Beauty Trolley, tions, Concealer, Powder, id Liner, Lip Liner, Lipstick, er, Brushes, Applicators, bl, Mirror, Make-up Kit,
OJT Dura	ation: 250:00		

Grand Total Course Duration: **500 Hours, 0 Minutes (including 250 Hours of OJT)** (*This syllabus/ curriculum has been approved by <u>Beauty & Wellness Sector Skill Council)</u>*





Trainer Prerequisites for Job role: "Bridal Fashion & Photographic Make-up Artist" mapped to Qualification Pack: "BWS/Q0301"

Sr. No.	Area	Details	
1.	Job Description	To deliver accredited training service, mapping to the curriculum detailed above, in accordance with the Qualification Pack "BWS/Q0301" Version 1.0.	
2.	Personal Attributes	Aptitude for conducting training, and pre/ post work to ensure competent, employable candidates at the end of the training. Stron communication skills, interpersonal skills, ability to work as part of team; a passion for quality and for developing others; well-organize and focused, eager to learn and keep oneself updated with the latest the mentioned field.	
3.	Minimum Educational Qualifications	12th pass with a certificate course in cosmetology or Graduate with cosmetology/Beauty courses or any International full-time Diploma.	
4a.	Domain Certification	Certified for Job Role: "Bridal Fashion & Photographic Make-up Artist" mapped to QP: "BWS/Q0301 Version 1.0". Minimum accepted score is 80%.	
4b.		Recommended that the Trainer is certified for the Job Role: "Trainer", mapped to the Qualification Pack: "MEP/Q2601" with scoring of minimum 80%.	
5.	Experience	 Graduate3 years' experience (1 year as a beautician and 2 years as a trainer) 12th pass 5 years' experience (2 years as a beautician and 3 years as a trainer) 	





Annexure : Assessment Criteria

Assessment Criteria for Bridal Fashion and Photographic Make-up Artist								
Job Role	Bridal Fashion and Photographic Make-up Artist							
Qualification Pack	BWS/ Q0301, v1.0							
Sector Skill Council	Beauty and Wellness							

Sr. No.	Guidelines for Assessment
1	Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
2	The assessment for the theory part will be based on knowledge bank of questions created by the SSC
3	Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
4	Individual assessment agencies will create unique evaulations for skill practical for every student at each examination/training center based on this criteria
5	To pass the Qualification Pack , every trainee should score a minimum of 50% in every NOS and overall 50% pass percentage in every QP
6	To pass the Qualification Pack , every trainee should score a minimum of 60% in Theory and 70% in Practical
7	In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack





Assessable	Assessment Criteria	Total	tal Out	Marks Allocation		
Outcomes		Assessment offend	Marks	of	Theory	Skills Practical
	_	ensure that environmental conditions are suitable for the client and the treatment to be carried out in a hygiene and safe environment		15	3	12
		select suitable equipment and products required for the treatment		19	5	14
1. BWS/N9001 (Prepare and		set up the equipment and prepare the products for treatments in adherence to the salon procedures and product/ equipment guidelines	100	20	4	16
maintain work area)	PC4.	place the products in the trolley for the treatment		12	2	10
	PC5.	sterilize, disinfect and place the tools on the tray		14	4	10
		dispose waste materials in adherence to the salon's and industry requirements	10		2	8
		store records, materials and equipment securely in line with the salon's policies		10	2	8
				100	22	78
		adhere to the health and safety standards laid out by the manufacturer and salon		9	2	7
		position self and client throughout treatment to ensure privacy, comfort and wellbeing		3	1	2
		perform and adapt the therapy using materials, equipment and techniques correctly and safely to meet the needs of the client		11	3	8
2. BWS/N0301 (Perform skin care services)		carry out facial care/ clean-up process using the products and equipment as per service levels laid down by the salon	100	9	2	7
		clarify the client's understanding and expectation prior to commencement of treatment		6	2	4
		clean the skin and remove all traces of make-up by using suitable deep cleansing techniques		7	2	5
		use an exfoliation technique suitable for the client's skin type and skin condition		7	2	5





Assessable	Assessment Criteria		Total	Out	Marks Allocation	
Outcomes		Assessment Criteria	Marks	of	Theory	Skills Practical
	PC8.	use a suitable skin warming technique and carry out any necessary extraction relevant to the client's skin type and skin condition		7	2	5
	PC9.	provide facial massage using a medium and techniques suitable for the client's skin type and condition		9	2	7
	PC10.	apply mask treatments evenly and neatly, covering the area to be treated		8	2	6
	PC11.	remove masks as per the recommended time frame		6	2	4
	PC12.	ensure the skin is left clean, toned and suitably moisturized		6	2	4
	PC13.	complete the therapy to the satisfaction of the client in a commercially acceptable time	4		1	3
	PC14.	record the therapy accurately and store information securely in line with the salon's policies	4		1	3
	PC15.	provide specific after procedure, homecare advice and recommendations for product use and further treatments to the client		4	1	3
				100	27	73
	PC1.	adhere to the health and safety standards laid out by the manufacturer and organization		4	1	3
3. BWS/N0302	PC2.	consult the client by questioning to identify contra-indications to skin and make-up products		4	1	3
(Perform bridal make-up services)	PC3.	prepare the work area, materials, and equipment to meet the Salon operating procedures, industry and legal requirements	100 3		1	2
	PC4.	sanitize the hands prior to treatment commencement		3	1	2
	PC5.	prepare the client and provide suitable protective apparel		3	1	2





Assessable		Accessment Criteria	Total	Out	Marks Allocatio	
Outcomes		Assessment Criteria	Marks	of	Theory	Skills Practical
	PC6.	position self and client throughout procedure to ensure privacy, comfort and wellbeing		3	1	2
	PC7.	define a suitable treatment plan to meet the client's needs		4	1	3
	PC8.	select and prepare suitable skin care and make up products to meet the client's needs and work plan		7	2	5
	PC9.	clarify the client's understanding and expectation prior to commencement of procedure		4	1	3
	PC10.	clean, tone and moisturize the skin to suit the client's skin type and needs		4	1	3
	PC11.	conceal skin imperfections and blemishes using the suitable colour corrective products where required		7	2	5
	PC12.	select and apply foundation using brush/ sponge, to the centre of face and evenly blended out to sides of the face to achieve coverage		7	2	5
	PC13.	select and choose a corrective technique and contour by highlights and shading		8	2	6
	PC14.	select and apply suitable powder to set the foundation		5	1	4
	PC15.	apply makeup to enhance the facial features for bridal photographic shoots		6	1	5
	PC16.	adapt the procedure using materials, equipment and techniques correctly and safely to meet the needs of the client		6	1	5
	PC17.	adjust the client's position to meet the needs of the service without causing them discomfort		3	1	2
	PC18.	check the client's wellbeing throughout the service and giving the necessary reassurance		3	1	2
	PC19.	complete the procedure to the satisfaction of the client in a commercially acceptable time		4	1	3





Assessable		Assessment Criteria	Total Out		Marks Allocatio	
Outcomes		Assessment ontena	Marks	of	Theory	Skills Practical
	PC20.	record the clients skin type skin condition and age group, procedure accurately and store information securely in line with the organization's policies		4	1	3
	PC21.	provide specific after procedure advice to the client		4	1	3
	PC22.	dispose waste materials and leave the work area in a suitable condition for further treatments		4	1	3
				100	26	44
	PC1.	adhere to the health and safety standards laid out by the manufacturer and organization		5	1	4
	PC2.	consult the client by questioning to identify contra-indications to skin and make up products	-	5	1	4
	PC3.	prepare the work area, materials, and equipment to meet the Salon operating procedures, industry and legal requirements		4	1	3
	PC4.	sanitize the hands prior to treatment commencement		4	1	3
	PC5.	prepare the client and provide suitable protective apparel		4	1	3
4. BWS/N0303 Perform	PC6.	position self and client throughout procedure to ensure privacy, comfort and wellbeing		4	1	3
fashion and photographic makeup	PC7.	define a suitable treatment plan to meet the client's needs	100	5	1	4
	PC8.	select and prepare suitable skin care and make up products to meet the client's needs and work plan		4	1	3
	PC9.	clarify the client's understanding and expectation prior to commencement of procedure		5	1	4
	PC10.	perform Skin analysis and understand the different face shapes and skin tones and textures of the model/client/artist		5	1	4
	PC11.	clean, tone and moisturize the skin to suit the client's skin type and needs		4	1	3





Assessable	Assessment Criteria	Total		Marks Allocation	
Outcomes	Assessment Criteria	Marks	of	Theory	Skills Practical
	PC12. check the lighting for make up understanding the theory of true lighting and its effect)	4	1	3
	PC13. perform make up application by selecting the correct products, tools and technique for require look. (hi definition make up, airbrush makeup)	d	5	1	4
	PC14. conceal skin imperfections and blemishes using the suitable colour corrective products understanding the warming and cooling colours (the colour wheel)		5	1	4
	PC15. select by understanding the product mixing technique and application technique of foundation using brush/ sponge/airbrush, to the centre of face and evenly blended out to sides o the face to achieve coverage	f	4	1	3
	PC16. select and choose a corrective technique and contour by highlights and shading		3	1	2
	PC17. apply make-up to meet the requirements of the fashion shows/ photo shoots		4	1	3
	PC18. adapt the procedure using materials, equipment and techniques correctly and safely to meet the needs of the client		3	1	2
	PC19. adjust the client's position to meet the needs of the service without causing them discomfort		3	1	2
	PC20. check the client's wellbeing throughout the service and giving the necessary reassurance		4	1	3
	PC21. complete the procedure to the satisfaction of the client in a commercially acceptable time		4	1	3
	PC22. record the clients skin type skin condition and age group, procedure accurately and store information securely in line with the organization's policies		4	1	3
	PC23. provide specific after procedure advice to the client		4	1	3





Assessable	Accordent Oritoria		Total	Out	Marks Allocation	
Outcomes		Assessment Criteria	Marks	of	Theory	Skills Practical
	PC24.	dispose waste materials and leave the work area in a suitable condition for further treatments		4	1	3
				100	24	76
	PC1.	prepare client and work area for airbrush makeup		16	6	10
	PC2.	use suitable consultation techniques to identify treatment objectives		12	3	9
	PC3.	carry out skin analysis to determine skin type and condition and check for contraindications		12	3	9
	PC4.	identify the purpose for the make-up and provide clear recommendations to the client		4	1	3
5. BWS/N0304	PC5.	select airbrush make-up products, tools and equipment to suit client treatment needs, skin type and conditions	8	4	1	3
Apply air- brush make-up	PC6.	use products, tools, equipment and techniques to meet the design plan and to suit client treatment needs, skin types and conditions		2	6	
	PC7.	complete the airbrush make-up to the satisfaction of the client		12	3	9
	PC8.	record and evaluate the results of the treatment		16	3	13
	PC9.	provide specific after procedure, homecare advice and recommendations for product use and further treatments to the client		16	3	13
				100	25	75
	PC1.	adhere to the health and safety standards laid out by the organization		8	3	5
6. BWS/N9005	PC2.	identify the client needs for services and products taking into account factors that may limit or affect the choice		12	4	8
Consult and advise clients	PC3.	analyse the treatment area, visually and carry out necessary tests	100	10	2	8
	PC4.	consult the client by questioning to identify contraindications to hair care products and provide recommendations for treatments that are suitable to the client			3	10





Assessable	Assessment Criteria	Total	Out	Marks Allocation		
Outcomes		Assessment offend	Marks	of	Theory	Skills Practical
	PC5.	define a suitable treatment plan to meet the client's needs		10	2	8
	PC6.	confirm to the client the pricing and duration of service and products and address client queries		10	2	8
	PC7.	communicate effectively with the client to maintains clients goodwill trust		10	3	7
	PC 8.	clarify the client's understanding and expectation prior to commencement of treatment		9	2	7
	PC9.	provide after care advice and recommendation s to the client		10	2	8
	PC10.	record the client and treatment details accurately and store information securely in line with the organization's policies	8		2	6
				100	25	75
	PC1.	greet clients when they enter the retail outlet and direct them to the counter based on their needs	-	4	1	3
	PC2.	identify the client needs for services and products taking into account factors that may limit or affect the choice		8	3	5
	PC 3.	analyse the treatment area, visually and carry out necessary tests		7	2	5
7. BWS/N9006	PC4.	consult quest identi contra produre comtreatm suitable		8	3	5
Promote and sell services and products	PC5.	provide product, promotion, and pricing information as per clients' requirements and address client queries	100 7		1	6
	PC6.	define a suitable treatment plan to meet the client's needs		6	2	4
	PC7.	communicate effectively with the client to maintains clients goodwill trust		7	2	5
	PC8.	clarify the client's understanding and expectation prior to commencement of treatment or sale of product		6	1	5





Assessable	Assessment Criteria	Total	Out	Marks Allocation		
Outcomes		Assessment offend	Marks	of	Theory	Skills Practical
	PC9.	maintain a client database by inputting client profiles and updates		6	2	4
	PC10.	make arrangements for the clients needing a refund or replacement of their products based on company policy		5	1	4
	PC11.	assist in managing the product inventory and ordering products based on inventory status		6	2	4
	PC12.	assist in maintaining promotional database by inputting invoices and bill-back data as per organization standards		6	2	4
	PC13.	set up and manage the display area of the range of products available in the organization		6	2	4
	PC14.	Label the displayed products clearly, accurately in alignment to the required standards		5	1	4
	PC15.	provide after care advice and recommendations to the client		6	2	4
	PC16.	record the client and treatment details accurately and store information securely in line with the organization's policies		7	2	5
	PC17.	record the client and treatment details accurately and store information securely in line with the organization's policies	7		2	5
				100	29	71
	PC1.	ensure the team is aware of the schedule and job expectations on a daily basis		10	2	8
8. BWS/N9004 Manage & lead	PC2.	involve the team in regular meetings to communicate information intended for them	100	10	2	8
a team	PC3.	ensure communication to the team on any changes in policies/ processes by the organization through required verbal/ written mechanisms		20	10	10
	PC4.	ensure participation of the team in various engagement initiatives organized by the organization		10	8	2





Assessable	Assessment Criteria		a Total C		Marks /	Allocation	
Outcomes			Marks	of	Theory	Skills Practical	
	PC5.	counsel and address issues among the team for any work related issues		10	2	8	
	PC6.	support the centre manager the deployment of the team as per client schedule and the organizational norms and guidelines		10	2	8	
	PC7.	ensure periodic training of the team and support the team by delivering trainings		10	2	8	
	PC8.	share knowledge of processes, techniques, therapies and products with the team to enhance their skill levels		10	1	9	
	PC9.	provide feedback to the centre manager pertaining to performance appraisals of the team		10	2	8	
				100	31	69	
	PC1.	set up and position the equipment, chemicals, products and tools in the work area to meet legal, hygiene and safety requirements		15	3	12	
	PC2.	clean and sterilize all tools and equipment before use		13	3	10	
	PC3.	maintain one's posture and position to minimize fatigue and the risk of injury		9	2	7	
9. BWS/N9002	PC4.	dispose waste materials in accordance to the industry accepted standards		12	2	10	
Maintain health and safety of work	PC5.	maintain first aid kit and keep oneself updated on the first aid procedures	100	10	3	7	
area	PC6.	identify and document potential risks and Hazards the workplace		10	3	7	
	PC7.	accurately maintain accident reports		10	3	7	
	PC8.	report health and safety risks/ hazards to concerned personnel		10	3	7	
	PC9.	Use tools, equipment, chemicals and products in accordance with the salon's guidelines and manufacturers' instructions		13	3	10	
				100	25	75	
10. BWS/N9003	PC1.	maintain good health and personal hygiene		8	2	6	
Create a positive	PC2.	comply with organisation's standards of grooming and personal behavior	100	9	3	6	
impression at work area	PC3.	meet the organisation's standards of courtesy, behavior and efficiency		9	3	6	





Assessable	Assessment Criteria	Assessment Criteria			Marks Allocation	
Outcomes	,		Marks	of	Theory	Skills Practical
	PC4. stay free fr	om intoxicants while on duty		2	1	1
		arry organisation's uniform and s correctly and smartly		6	1	5
		priate and approved actions in line ctions and guidelines		6	2	4
	PC7. record deta	ails related to tasks, as per procedure		5	2	3
	PC8. participate larger tean	in workplace activities as a part of the າ		5	1	4
	PC9. report to su are any wo	upervisor immediately in case there rk issues		3	1	2
	while intera	priate language, tone and gestures acting with clients from different d religious backgrounds, age, and gender		7	2	5
	clients bas	ate procedure related information to ed on the sector's code of practices sation's procedures/ guidelines		7	2	5
	• • • • • • • • • • • • • • • • • • • •	ate role related information to ers in a polite manner and resolve any		7	2	5
	PC13. assist and based on t	guide clients to services or products heir needs		4	1	3
		record instances of aggressive/ unruly nd seek assistance		4	1	3
		unication equipment (phone, email ndated by your organization		4	1	3
		outine documentation legibly and in the desired format		6	2	4
	PC17. file routine	reports and feedback		4	1	3
	PC18. maintain co required, ir	onfidentiality of information, as n the role		4	1	3
				100	29	71



