



Model Curriculum

Unarmed Security Guard

SECTOR: PRIVATE SECURITY SECTOR SUB-SECTOR: COMMERCIAL AND INDUSTRIAL OCCUPATION: GUARDING REF. ID: SSS/Q0101 NSQF LEVEL: 4











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Unarmed Security Guard

CURRICULUM / SYLLABUS

This program is aimed at training candidates for the job of a "<u>Unarmed Security Guard</u>", in the "<u>Private Security</u>" Sector/Industry and aims at building the following key competencies amongst the learner

Program Name	<unarmed guard="" security=""></unarmed>					
Qualification Pack Name & Reference ID.	SSS/Q0101					
Version No.	1.0Version Update Date01/06/2013					
Pre-requisites to Training	Preferably equivalent to 8th (Normal literacy of reading, writing and understanding)					
Training Outcomes	 Perform basic s accordance with Understand the and work within Provide private people, property Control access: Perform screen operations Manage traffic: Perform securit Observe person Maintain person practices at worl Perform domai in commercial ai Communicate e Respond to em fighting and cor emergencies. Render first aid 	rogramme, participants will ecurity tasks: Be able to perfor basic security practices. elgal requirements: Undersi- the law when undertaking pri- guarding service: Provide pri- y, premises and businesses. Control access to guarded pre- ing and search: Carry out scre- Manage traffic and control pa- ty escort: Perform security esc- nal hygiene and occupationa al hygiene and observe occup k place. n-specific security tasks: Carri nd industrial deployments. effectively: Communicate effe- ergencies: Identify and operation nunication equipment effect Provide basic first aid. : Project positive image of self	orm security tasks in tand the legal requirements vate security tasks. vivate guarding service to emises. tening and search rking. ort duties. I health and safety: ational health and safety ry out private security tasks ectively with stakeholders. te security, safety, fire- tively and respond to			





This course encompasses 11 out of 11 National Occupational Standards (NOS) of "Unarmed Security Guard" Qualification Pack issued by "SSC: Security Sector Skill Development Council".

Sr. No.	Module	Key Learning Outcomes	Equipment Required
1	Introduction Theory Duration (hh:mm) 01:00	 Introduction to course and ice-breaking Learn about role of an Unarmed Security Guard and job opportunities in the Private Security Sector 	Computer, projector, blackboard, classroom, classroom furniture
	Practical Duration (hh:mm) 00:00		
	Corresponding NOS Code SSS/N0101		
2	Physical Training Theory Duration (hh:mm) 00:00	 Improve physical health, strength and dexterity in trainees Inculcate good personal hygiene practices 	PT field, running track, vertical rope, beam, 9" ditch, balance, mat
	Practical Duration (hh:mm) 15:00		
	Corresponding NOS Code SSS/N0111		
3	Drill Theory Duration (hh:mm) 00:00	 Improve bearing and deportment and grooming trainees into smart individuals 	Drill ground, full length mirror, drill charts
	Practical Duration (hh:mm) 15:00		
	Corresponding NOS Code SSS/N0111		
4	Unarmed Combat Theory Duration (hh:mm) 00:00	Introduce trainees to unarmed combat techniques for self defence	Mat, lathi, baton, other weapons
	Practical Duration (hh:mm) 05:00		





Sr. No.	Module	Key Learning Outcomes	Equipment Required
	Corresponding NOS Code SSS/N0111		
5	Security and security practices and tasks Theory Duration (hh:mm) 06:00 Practical Duration (hh:mm) 03:00 Corresponding NOS Code SSS/N0101	 Learn about - Security organisations Private Security Sector (PSS) Private security tasks and guarding duties Risks, Threats, Hazards/ Disasters and Emergencies Weapons and firearms Improvised explosive devices (IED) Military and police ranks 	Charts – weapon and firearm, badges of rank, security organisation, risks and threats
6	Basic rules pertaining to private security service and security personnel Theory Duration (hh:mm) 05:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code SSS/N0102	 Learn about - Right to private defence, important body and property offences and cognisable and non-cognisable offences Aid to magistrate, duty of public to inform about certain offences, arrest by private person, complaints and first information report and warrants and summons Difference between legal and illegal activities; take cognisance of offences and report to superiors and police Basics of Human Rights; obligations of the holder of an arms licence, explosives and explosive substances Physical standards, security training, verification, uniform, ID cards for security guards as per PSARA – 2005 Rights and entitlements of workers Roles and responsibilities of unarmed security guard Internal or police investigations and giving evidence in the court Lodging of complaints or assisting others in filing first information report 	Classroom training
7	Private guarding services to people, property and premises Theory Duration (hh:mm) 08:00	 Learn about - Types of buildings and premises and visitors Risk and threats to life, property and premises and security breaches Taking briefing and instructions, assuming charge of area of responsibility and carrying out guarding operations 	Personal protective equipment – helmet, goggles, gloves, ERP jacket, boots, knee cap, carabiner, torch, rope, ladder. Forms for recording incidents





Sr. No.	Module	Key Learning Outcomes	Equipment Required
	Practical Duration (hh:mm) 04:00 Corresponding NOS Code SSS/N0103	 Carryout patrolling Search of a place and area Prevent tampering of evidence Personal and stakeholder's safety Identify, understand characteristics, and operate safety and security equipment. Reporting and recording incidents and visits as per formats and procedures accurately 	
8	Control access Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 04:00 Corresponding NOS Code SSS/N0104	 Understand organisational procedure on access control Know types of visitors, vehicles and material entering or exiting a premises Identify, read, interpret identification and authorisation documents issued to employees, visitors, vehicles and material Prepare, issue and collect permit and passes to visitors, vehicles and material Understand capability and limitation of equipment Check and report functioning of equipment Discern signals emanating from the equipment and respond accordingly Understand methods adopted by criminals for gaining access to a premises Identify and operate access control equipment Be able to carry out manual operation if needed Manage adverse situations arising during access control operations Direct or escort visitors to their destination Receive mail and parcel from couriers Secure received mail and parcel and deliver to the designated person Discern suspicious packages, segregate the same and report to superiors 	Access control equipment – gate, barrier, etc. Sample of ID cards, visitor/ vehicle/ material forms and passes





Sr. No.	Module	Key Learning Outcomes	Equipment Required
9	Screening and search Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 03:00 Corresponding NOS Code SSS/N0105	 Understand organisational procedure on screening and search Understand capability and limitation of equipment Check and report functioning of equipment Discern signals emanating from the equipment and respond accordingly Items and persons who cannot be put through the equipment Be able to carry out manual operation if needed Manage adverse situations arising during screening and search operations Search and screening of people, vehicle and material Read authorisation documents Understand visitor's right to privacy, religious and gender Understand methods adopted by criminals to hoodwink the system Manage adverse situations arising operations 	Screening & search equipment – hand-held metal detector, doorframe metal detector, Under chassis inspection mirror, torch, chart of prohibited items
10	Parking and traffic management Theory Duration (hh:mm) 08:00 Practical Duration (hh:mm) 03:00 Corresponding NOS Code SSS/N0106	 Report cases of infringement to superiors Understand organisational procedure on parking and traffic management Familiarise with layout, capacity, traffic, lighting and other infrastructure and conditions in parking area Identify various types of vehicles Identify and use various traffic control equipment Identify and use security, safety and communication equipment necessary for operations Identify and use personal protective equipment Report functioning of equipment Familiarise with signage and other fixtures in the parking area Guide and communicate with drivers effectively Understand irregular situations and control defaulting persons and vehicles Control emergency arising from incidents and seek assistance 	Chart of parking layout, traffic markings, signals, cones, barriers, marking tape, signage, jackets, batons, whistle, lights, and communication. Chart on traffic signals and symbols.





Sr. No.	Module	Key Learning Outcomes	Equipment Required	
11	Security Escort Theory Duration (hh:mm) 05:00 Practical Duration (hh:mm) 04:00 Corresponding NOS Code SSS/N0107	 Learn about - Organisational procedure regarding security escort Risk and threat during escorting Readiness of vehicle, driver and guard for assignment Understand equipment and document required for assignment Communicate and report effectively Response to risks and emergencies Assist person (s) being escorted 	Duty chart, first aid kit, route chart, torch, walkie- talkie, mobile, communication diagram, baton and other non- lethal weapons	
12	Health and Safety Theory Duration (hh:mm) 18:00 Practical Duration (hh:mm) 16:00 Corresponding NOS Code SSS/N0108	 Understand, follow and enforce organisational procedures and instructions on workplace health and safety Ensure health and safety of self and others Understand about risks, hazards, accidents and emergencies concerning life at workplace and their management and mitigation Understand details of floor plan, emergency exit, alarm, signage and fire- fighting equipment at workplace Maintain safety equipment Report malfunctioning of equipment Check and report about non-adherence of rules by workers and other stakeholders and give report Identify and use safety and personal protection equipment Understand, identify types and causes of fire Understand, identify and operate fire- fighting equipment and participate in training and drills Understand, identify and deal with medical emergencies occurring at workplace Render first-aid at workplace Render first-aid at workplace Participate in training and drills and evacuation of premises and casualties Keep hazards away from workplace Raise alarm and call for help from 	Charts regarding health & hygiene, fire-fighting, first aid. First aid kit, stretcher, blanket, splints, etc. Fire-fighting – extinguishers, fire tray, hose reel, hose pipe assembly, sensor, smoke detector, fire alarm, sprinkler, fire axe, fire beater, fire bucket, etc	





Sr. No.	Module	Key Learning Outcomes	Equipment Required
13	Provide security in commercial and industrial deployments Theory Duration (hh:mm)	 Understand types and peculiarities of commercial and industrial deployments Follow organisational procedure and instructions Understand domain-specific risks and threats 	Charts of various commercial and industrial domains
	06:00 Practical Duration (hh:mm) 04:00	 Provide guarding services at the commercial and industrial deployments Show desired behavioural standards while carrying out guarding duties 	
	Corresponding NOS Code SSS/N0109 & N0110		
14	Image projection Theory Duration (hh:mm) 07:00	 Comply with organisation's standards of grooming and personal behaviour Wear organisation's uniform correctly and smartly Carry and use personal protection gear and 	Male and female mannequins draped in security guard's uniform and accoutrements, personal protection gear.
	Practical Duration (hh:mm) 04:00	 equipment Observe organisation's 'Meet and Greet Procedure' Observe confidentiality as per organisational procedure 	Communication equipment
	Corresponding NOS Code SSS/N0111	Observe discipline and punctualityCommunicate effectively and assertively	
	Total Duration:	Unique Equipment Required: Security, safety, first aid, firefighting, communicat	tion equipment
	Theory Duration 80:00		
	Practical Duration 80:00		

Grand Total Course Duration: 160 Hours, 0 Minutes

(This syllabus/ curriculum has been approved by <u>SSC: Security Sector Skill Development Council)</u>





Trainer Prerequisites for Job role: "Unarmed Security Guard" mapped to Qualification Pack: "SSS/Q0101"

Sr. No.	Area	Details						
1	Description	To deliver accredited training service, mapping to the curriculum detailed above, in						
		accordance with the Qualification Pack <u>"SSS/Q0108"</u> .						
2	Personal	A Physical Security Trainer should be free from socio-economic preferences and						
	Attributes prejudice. He/ she should be safety conscious and proficient in handling and use							
		security/ safety equipment and firearms. Besides being knowledgeable, he/ she sh						
		be energetic, motivating, innovative and good at communication. The trainer should be						
		able to establish rapport with the trainees and employ innovative methods to impart						
		instructions.						
3	B Minimum Class XII							
	Educational							
	Qualifications							
4a	Domain Certified for Job Role: "Physical Security Trainer" mapped to QP: <u>"SSS/Q0108"</u> . Minim							
	Certification	accepted score as per respective SSC guidelines 70%.						
4b	4b Platform Required that the Trainer be certified for the QP Code: SSC/ Q 1402 with a mini							
	Certification	accepted score of 70%.						
5	Experience	Qualified on "Train-the-trainer" course from SSSDC.						





Annexure: Assessment Criteria

Assessment Criteria for Unarmed Security Guard	
Job Role	Unarmed Security Guard
Qualification Pack	SSS/Q0101
Sector Skill Council	Security

Sr. No.	Guidelines for Assessment
1	Criteria for assessment for Qualification Pack has been created based on the NOSs and performance criteria bySecurity Sector Skill Development Council (SSSDC). Each Performance Criteria (PC) has been assigned marks proportional to its importance within NOS and weightages have also been given among the NOSs accordingly. SSSDC has laid down the proportion of marks for Skills, Theory/Knowledge and Behaviour/ Attitudes for each PC.
2	The assessment of the theory/knowledge will be based on written test/viva-voce or both while skill test shall be hands on practical. Behaviour and attitude will be assessed while performing the task.
3	The assessment shall be done as per the assessment sheets devised by SSSDC and accordingly the assessment agencies in consultation with SSSDC will create unique question papers for theory/knowledge and attitude for each candidate at each SSSDC accredited testing centres (as per assessment criteria below)
4	The assessment agencies will conduct the assessment as per the guidelines given by SSSDC having unique evaluations for skill practical for every student at each SSSDC accredited testing centre based on this criteria
5	To pass the Qualification Pack, every trainee should score a minimum of 60% in Skill, 60% in Knowledge and 60% in Behaviour separately in each attributes.
6	Each trainee at Level-4 has to pass in Skill, Knowledge and Behaviour as per the percentage given below in totality.





Sr. No.	NOS No.	NOS Name	Total Marks	Marks Allocation: Skills	Marks Allocation: Knowledge	Marks Allocation: Behavior
1	SSS/N0101	Security tasks in accordance with basic security practices	45	20	20	05
2	SSS/N0102	Conform to rudimentary legal requirements of Private Security Agencies (Regulation) Act – 2005 when undertaking security tasks	25	05	15	05
3	SSS/N0103	Provide private guarding service to people, property and premises	70	30	20	20
4	SSS/N0104	Control access to the assigned premises	40	15	20	05
5	SSS/N0105	Carry out screening and search activities to maintain security	40	15	15	10
6	SSS/N0106	Control parking in designated areas	40	15	15	10
7	SSS/N0107	Security escort	30	10	15	05
8	SSS/N0108	Health and safety	80	35	30	15
9	SSS/N0109	Security in commercial deployments	40	15	15	10
10	SSS/N0110	Security in industrial deployments	40	15	15	10
11	SSS/N0111	Positive projection of self and the organisation	50	15	20	15
	Total:	·	500	190	200	110
	Percentage \	Weightage:		38%	40%	22%
	Minimum Pa	ss% to qualify:		60%	60%	60%







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