



## **Model Curriculum**

## **Security Supervisor**

SECTOR: Management & Entrepreneurship and Professional Skills Council SUB-SECTOR: Private Security OCCUPATION: Supervisory REF ID: MEP/ Q7201 NSQF LEVEL: 5













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# **Security Supervisor**

#### **CURRICULUM/SYLLABUS**

This program is aimed at training candidates for the job of a "Security Supervisor", in the "Management & Entrepreneurship and Professional Skills" Sector/Industry and aims at building the following key competencies amongst the learner

Program Name	Security Supervisor					
Qualification Pack Name & Reference ID	MEP/ Q7201					
Version No.	1.0         Version Update Date         27/03/2018					
Pre-requisites to Training	Preferably equivalent to understanding)	12th (Average literacy of rea	ading, writing and			
Training Outcomes		programme, participants w	ill be able to:			
	Preferably equivalent to 12th (Average literacy of reading, writing and					





This course encompasses <u>14</u> out of <u>14</u> National Occupational Standards (NOS) of "MEP/ Q7201" Qualification Pack issued by "Management & Entrepreneurship and Professional Skills Council".

Sr. No.	Module	Key Learning Outcomes	Equipment Required
1	Introduction Theory Duration (hh:mm) 01:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code MEP/ N7101	<ul> <li>Introduction to course and ice- breaking</li> <li>Learn about role of a Security Supervisor and job opportunities in the Private Security Sector</li> </ul>	Computer, projector, blackboard, classroom, classroom furniture
2	Physical Training Theory Duration (hh:mm) 00:00 Practical Duration (hh:mm) 14:00 Corresponding NOS Code MEP/ N7111	<ul> <li>Improve physical health, strength and dexterity in trainees</li> <li>Inculcate good personal hygiene practices</li> </ul>	PT field, running track, vertical rope, beam, 9" ditch, balance, mat
3	Drill Theory Duration (hh:mm) 00:00 Practical Duration (hh:mm) 14:00 Corresponding NOS Code MEP/ N7111	<ul> <li>Improve bearing and deportment and grooming trainees into smart individuals</li> </ul>	Drill ground, full length mirror, drill charts
4	Unarmed Combat Theory Duration (hh:mm) 00:00 Practical Duration (hh:mm) 05:00 Corresponding NOS Code MEP/ N7111	Introduce trainees to unarmed combat techniques for self defence	Mat, lathi, baton, other weapons







5	Supervise a security unit Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 11:00 Corresponding NOS Code MEP/ N7201	<ul> <li>Commence security operations at new or existing site as per organisational procedure and briefing</li> <li>Manage resources</li> <li>Ensure training, administration and welfare of personnel</li> <li>Deal with emergencies</li> <li>Carry out documentation</li> <li>Prepare and submit reports</li> </ul>	Attendance sheet, report chart, security & safety equipment, operational manual, first aid kit
6	Carry out job-specific security duties Theory Duration (hh:mm) 04:00 Practical Duration (hh:mm) 06:00 Corresponding NOS Code MEP/ N7202	<ul> <li>Carry out front office duties</li> <li>Manage visitors</li> <li>Receive mails and couriers</li> <li>Maintain security</li> <li>Regulate material movement</li> <li>Carry out key management as per procedure</li> <li>Maintain documents</li> <li>Report incidents</li> </ul>	Visitor book format, safety equipment, report chart
7	Deal with lost and found property Theory Duration (hh:mm) 02:00 Practical Duration (hh:mm) 02:00 Corresponding NOS Code MEP/ N7203	<ul> <li>Understand organisational procedure on lost and found property</li> <li>Receive information about lost or found property</li> <li>Establish identity of the claimant</li> <li>Carry out necessary documentation</li> <li>Receive property and secure</li> <li>Handover property to the rightful claimant</li> <li>Take necessary actions to recover lost property</li> <li>Report to superior</li> </ul>	Complaint book format, report chart
8	Supervise security escort duties Theory Duration (hh:mm) 04:00 Practical Duration (hh:mm) 04:00 Corresponding NOS Code MEP/ N7204	<ul> <li>Understand and function as per organisational procedure</li> <li>Organise vehicle escort</li> <li>Ensure fitness of vehicle and driver</li> <li>Brief driver and guard (s)</li> <li>Maintain necessary documents</li> <li>Communicate effectively</li> <li>Respond to an incident/ emergency</li> <li>Inform police, superiors and others</li> </ul>	Charts of various commercial and industrial domains, CCTV systems in such domains







9	Control access to the assigned premises Theory Duration (hh:mm) 06:00 Practical Duration (hh:mm) 04:00 Corresponding NOS Code MEP/ N7205	<ul> <li>Understand and comply with organizational procedure</li> <li>Depute manpower and employ equipment</li> <li>Establish identity, purpose and authorization of person, vehicle and material</li> <li>Prepare passes</li> <li>Use access control equipment</li> <li>Handle difficult situation and report incidents</li> <li>Organise manual operation in case of equipment failure</li> </ul>	Chart, notebook, record & report sheet format
10	Security and security practices and tasks Theory Duration (hh:mm) 06:00 Practical Duration (hh:mm) 03:00 Corresponding NOS Code MEP/ N7101	<ul> <li>Learn about-</li> <li>Security organisations</li> <li>Private Security Sector (PSS)</li> <li>Private security tasks and guarding duties</li> <li>Risks, Threats, Hazards/ Disasters and Emergencies</li> <li>Weapons and firearms</li> <li>Improvised explosive devices (IED)</li> <li>Military and police ranks</li> </ul>	Charts – weapon and firearm, badges of rank, security organisation, risks and threats
11	Basic rules pertaining to private security service and security personnel Theory Duration (hh:mm) 05:00 Practical Duration (hh:mm) 00:00 Corresponding NOS Code MEP/ N7102	<ul> <li>Learn about-</li> <li>Right to private defence, important body and property offences and cognisable and non-cognisable offences</li> <li>Aid to magistrate, duty of public to inform about certain offences, arrest by private person, complaints and first information report and warrants and summons</li> <li>Difference between legal and illegal activities; take cognisance of offences and report to superiors and police</li> <li>Basics of Human Rights; obligations of the holder of an arms licence, explosives and explosive substances</li> <li>Physical standards, security training, verification, uniform, ID cards for security guards as per PSARA – 2005</li> <li>Rights and entitlements of workers</li> <li>Roles and responsibilities of unarmed security guard</li> <li>Internal or police investigations and giving evidence in the court</li> <li>Lodging of complaints or assisting others in filing first information report</li> </ul>	Chart, pen, notebook, board







10		h	
12	Private guarding services to people, property and premises Theory Duration (hh:mm) 06:00 Practical Duration (hh:mm) 04:00 Corresponding NOS Code MEP/ N7103	<ul> <li>Learn about-</li> <li>Types of buildings and premises and visitors</li> <li>Risk and threats to life, property and premises and security breaches</li> <li>Taking briefing and instructions, assuming charge of area of responsibility and carrying out guarding operations</li> <li>Carryout patrolling</li> <li>Search of a place and area</li> <li>Prevent tampering of evidence</li> <li>Personal and stakeholder's safety</li> <li>Identify, understand characteristics, and operate safety and security equipment.</li> <li>Reporting and recording incidents and visits as per formats and procedures accurately</li> </ul>	Personal protective equipment – helmet, goggles, gloves, ERP jacket, boots, knee cap, carabiner, torch, rope, ladder. Forms for recording incidents
13	Screening and search Theory Duration (hh:mm) 06:00 Practical Duration (hh:mm) 04:00 Corresponding NOS Code MEP/ N7105	<ul> <li>Understand organisational procedure on screening and search</li> <li>Understand capability and limitation of equipment</li> <li>Check and report functioning of equipment</li> <li>Discern signals emanating from the equipment and respond accordingly</li> <li>Items and persons who cannot be put through the equipment</li> <li>Be able to carry out manual operation if needed</li> <li>Manage adverse situations arising during screening and search operations</li> <li>Search and screening of people, vehicle and material</li> <li>Read authorisation documents</li> <li>Understand visitor's right to privacy, religious and gender</li> <li>Understand methods adopted by criminals to hoodwink the system</li> <li>Manage adverse situations arising operations</li> <li>Report cases of infringement to superiors</li> </ul>	Screening & search equipment – hand-held metal detector, doorframe metal detector, Under chassis inspection mirror, torch, chart of prohibited items







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14	Parking and traffic management Theory Duration (hh:mm) 04:00 Practical Duration (hh:mm) 04:00 Corresponding NOS Code MEP/ N7106	<ul> <li>Understand organisational procedure on parking and traffic management</li> <li>Familiarise with layout, capacity, traffic, lighting and other infrastructure and conditions in parking area</li> <li>Identify various types of vehicles</li> <li>Identify and use various traffic control equipment</li> <li>Identify and use security, safety and communication equipment necessary for operations</li> <li>Identify and use personal protective equipment</li> <li>Report functioning of equipment</li> <li>Familiarise with signage and other fixtures in the parking area</li> <li>Guide and communicate with drivers effectively</li> <li>Understand irregular situations and control defaulting persons and vehicles</li> <li>Control emergency arising from incidents and seek assistance</li> </ul>	Chart of parking layout, traffic markings, signals, cones, barriers, marking tape, signage, jackets, batons, whistle, lights, and communication. Chart on traffic signals and symbols.
15	Health and Safety Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 07:00 Corresponding NOS Code MEP/ N7108	<ul> <li>Understand, follow and enforce organisational procedures and instructions on workplace health and safety</li> <li>Ensure health and safety of self and others</li> <li>Understand about risks, hazards, accidents and emergencies concerning life at workplace and their management and mitigation</li> <li>Understand details of floor plan, emergency exit, alarm, signage and fire-fighting equipment at workplace</li> <li>Maintain safety equipment</li> <li>Report malfunctioning of equipment</li> <li>Check and report about non-adherence of rules by workers and other stakeholders and give report</li> <li>Identify and use safety and personal protection equipment</li> <li>Understand, identify and operate fire-fighting equipment and participate in training and drills</li> <li>Understand, identify and deal with medical emergencies occurring at workplace</li> <li>Render first-aid at workplace</li> <li>Participate in training and drills and evacuation of premises and</li> </ul>	Charts regarding health & hygiene, fire-fighting, first aid. First aid kit, stretcher, blanket, splints, etc. Fire-fighting – extinguishers, fire tray, hose reel, hose pipe assembly, sensor, smoke detector, fire alarm, sprinkler, fire axe, fire beater, fire bucket, etc





16	Provide security in commercial and industrial deployments Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 07:00 Corresponding NOS Code MEP/ N7109 & MEP/ N0710	<ul> <li>casualties</li> <li>Keep hazards away from workplace</li> <li>Raise alarm and call for help from emergency service organisations</li> <li>Understand types and peculiarities of commercial and industrial deployments</li> <li>Follow organisational procedure and instructions</li> <li>Understand domain-specific risks and threats</li> <li>Provide guarding services at the commercial and industrial deployments</li> <li>Show desired behavioural standards while carrying out guarding duties</li> </ul>	Charts of various commercial and industrial domains
17	Image projection Theory Duration (hh:mm) 10:00 Practical Duration (hh:mm) 07:00 Corresponding NOS Code MEP/ N7111	<ul> <li>Comply with organisation's standards of grooming and personal behavior</li> <li>Wear organisation's uniform correctly and smartly</li> <li>Carry and use personal protection gear and equipment</li> <li>Observe organisation's 'Meet and Greet Procedure'</li> <li>Observe confidentiality as per organizational procedure</li> <li>Observe discipline and punctuality</li> <li>Communicate effectively and assertively</li> </ul>	Male and female mannequins draped in security guard's uniform and accoutrements, personal protection gear. Communication equipment
	Total Duration:	Unique Equipment Required:	
	Theory Duration 84:00	Security, safety, first aid, firefighting, communication equipment	
	Practical Duration 96:00		

Grand Course Duration: 180 Hours 0 Minutes

(This syllabus/ curriculum has been approved by <u>Management & Entrepreneurship and Professional</u> <u>Skills Council</u>)





### Trainer Prerequisites for Job role: "Security Supervisor" mapped to Qualification Pack: "MEP/Q7201" Version 1.0

Sr. No.	Area	Details	
1	Description	To deliver accredited training service, mapping to the curriculum detailed above, in accordance with the Qualification Pack <u>"MEP/Q0102 Version 1.0"</u> .	
2	Personal Attributes		
3	Minimum Educational Qualification	Class XII	
4a	Domain Certification	Certified for Job Role "Security Supervisor" mapped to the Qualification Pack "MEP/Q7201" issued by MEPSC	
4b	Platform Certification	Recommended that the Trainer is certified for the Job Role: "Trainer", mapped to the Qualification Pack: " <u>MEP/ Q0102</u> " with scoring of minimum 70%.	
5	Experience	As per the standards set by relevant SSC to practice in different industry sectors.	





#### Annexure: Assessment Criteria

Assessment Criteria for Security Supervisor					
Job Role	Security Supervisor				
Qualification Pack	MEP/Q 7201				
Sector Skill Council	Management & Entrepreneurship and Professional Skills Council				

#### **Guidelines for Assessment**

- Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC.
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- 3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS.
- 4. Individual assessment agencies will create unique papers for theory part for each candidate at each examination/training center (as per assessment criteria below).
- 5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria.
- 6. To pass the Qualification Pack, every trainee should score a minimum of 50% in every NOS.
- 7. In case of successfully passing only certain number of NOSs, the trainee is eligible to take subsequent assessment for the balance NOSs to pass the Qualification Pack.







Total Marks: 6	Compulsory NOS			Marks	Allocation
Assessment outcomes	Assessment Criteria for outcomes	Total Marks	Out of	Theory	Skills Practical
MEP/N7201 Supervise a	PC1.commence operations at a new or existing site, as per instructions		2	1	1
security unit	PC2.identify work instructions and relevant guidelines from the briefing received from superiors		2	1	1
	PC3.extract relevant information from the shift report received from outgoing supervisor		2	1	1
	PC4.take attendance of personnel and report about deficiency, if any		2	1	1
	PC5.identify manpower and equipment resources available and required for security operations at the assigned premises/area of responsibility		1	1	0
	PC6.prepare plan for manpower and equipment deployment as per the operational requirement and site instructions		1	1	0
	PC7.report suitability of personnel and equipment provided for specific tasks	100	1	1	0
	PC8.assign and earmark available security personnel to cater for anticipated threat/ risks and provide necessary instructions		1	1	0
	PC9.prepare duty roster for the shift as per deployment plan		1	1	0
	PC10.assign tasks to team members, such that all operational activities are covered and as per the capabilities of the team members		1	1	0
	PC11.carry out temporary modifications to site instructions to cover deficiencies in personnel/ equipment		1	1	0
	PC12.issue security and safety equipment to team members, as per deployment plan		2	1	1
	PC13.deploy personnel and equipment as per deployment plan	]	2	1	1
	PC14.organise manpower and resources for collection of intelligence and information	]	2	1	1







PC15.monitor deployment and functioning of security team members, using various techniques, to ensure that they are functioning as per site instructions and maintaining occupational standards of work		2	1	1
PC16.check for proper functioning of equipment and report in case of any malfunctioning	2	2	1	1
PC17.maintain 'key-control' and 'movement control' to the assigned premises as per site instructions	:	3	1	2
PC18.liaise with fire, maintenance and control room personnel		2	1	1
PC19.record and report status and issues related to personnel and equipment as per organsational standards		2	1	1
PC20.prepare and share report on achievement of performance standards of personnel to the authorized personnel	:	3	1	2
PC21.identify training requirements of team members relevant to assigned work in performing the work they are deployed at and report to relevant department	2	2	1	1
PC22.carry out on-the-job-training for personnel on the training requirements identified	:	3	1	2
PC23.maintain security documents in line with site instructions		3	1	2
PC24.carry out checks to assess operational effectiveness of security unit	:	3	1	2
PC25.take proactive measures against possible threat/ risks to the security unit deployment	2	2	1	1
PC26.observe and report about the standard of response of security personnel and stakeholders	:	2	1	1
PC27.communicate with superiors/ team members and other stakeholders as per organizational protocol	2	2	1	1
PC28.maintain own grooming and behaviour in line with organsiational and professional standards	2	2	1	1







PC29.prepare comprehensive shift report covering all relevant details and handover to the reliever31PC30.identify risk and hazards specific to the assigned premises21	 2
	1
PC31.seek support from stakeholders and other departments following established protocol21	1
PC32.perform responsibilities as assigned as part of organisation's response team	1
PC33.select and nominate an on-site emergency team as required for the assigned premises matching requirements and capabilities11	0
PC34.carry out mock-drills as per instructions for fire alarm and evacuation 3 1	2
PC35.carry out rehearsals with the team on various emergency scenarios 3 1	2
PC36.report to designated superior and other agencies during an emergency promptly and21accurately1	1
PC37.secure key assets on priority at the time of an emergency 2 1	1
PC38.organise evacuation of the premises as per organizational procedure established31	2
PC39.ensure on-site reception, briefing and guidance for fire fighters, rescue workers and medical teams21	1
PC40.ensure first aid and evacuation within available means and as per established standards21	1
PC41.cordon off scene of crime/ incident as per established protocol20	2
PC42.liaise with police in investigation 2 0	2
PC43.record and report incidents as per organizational process 2 0	2
PC44.lodge complaint of incident with the police and get first information report 2 0	2
PC45.maintain information about team members with respect to personal details, training needs, leave, overtime, complaints and welfare-related issues	2







	PC46.identify concerns/ grievances of team				
	members and take measures to address the same in		1	0	1
	line with organisational protocol				
	PC47.record, report and follow-up for resolution of HR/ administration-related problems of team				
	members with the relevant personnel from the		2	0	2
	respective functions		-	Ŭ	2
	PC48.identify recurring grievances or grievances that				
	have an organisational impact and intimate		1	0	1
	management				
	PC49.display fair and impartial practices during		2	0	2
	performance of duties		Ζ	0	Z
	PC50.take measures to ensure health and safety of		2	0	2
	team members in workplace		2	0	2
	PC51.identify high performers in the team using				
	established performance parameters and		1	0	1
	recommend for reward/ recognition as per		-	Ū	-
	organizational process				
		Total	100	40	60
MEP/N7202	PC1.check authorization of visitors for entry/ visit to				
Carry out job-	premises as per organisational procedures with		2	1	1
specific	regard to reception protocol				
security duties	PC2.ensure that visitors to the premises are		2	1	1
	attended to promptly and appropriately				
	PC3.communicate with visitors in professional		2	1	1
	manner as per organizational protocol		2	T	T
	PC4.communicate over telephone in professional				
	manner as per organizational protocol		2	1	1
	PC5.answer queries about the organization promptly	45	2	1	1
	and within own limits of authority			1	<u>т</u>
	PC6.direct visitors/ escort visitors to designated				
	authority as per their purpose of visit		2	1	1
	PC7.receive postal mail and couriers as per	1			-
	organisational protocol		2	1	1
	PC8.respond in case of delivery of suspicious mail/	1			
	package as per established process		2	1	1
	PC9.deal with irregular situations arising at front		2	1	1
	office		۷	т	Ŧ







	PC10.take preventive actions to avoid irregular situations and seek assistance from relevant		2	1	1
	personal for the same as per organizational protocol				
	PC11.maintain personal safety and safety of others		2	1	1
	while performing front office duties			_	_
	PC12.prepare passes/ permits for visitors in approved templates as per organizational guidelines		2	1	1
	PC13.maintain basic security function-related		1	1	0
	documents accurately				
	PC14.report to designated superior as per procedure		1	1	0
	PC15.control material movement as per		2	1	1
	organizational procedures		2	-	-
	PC16.check authorization for material and vehicle &		2		
	personnel entry or exit to/from premises		2	1	1
	PC17.work within the limits of responsibility		2	1	1
	PC18.prepare various documentation related to material movement		1	1	0
	PC19.record and report irregularities to superior promptly		1	1	0
	PC20.check authorization of personnel drawing or				
	depositing key(s) as per organizational procedure		1	1	0
	PC21.ensure original and duplicate keys are stored		1	1	0
	as per organizational procedure PC22.follow appropriate key labeling system as per				
	organizational procedure		1	1	0
	PC23.carry out key issue and deposit documentation		2	2	0
	accurately			_	
	PC24.ensure security of key panels by implementing approved processes for the same		2	1	1
	approved processes for the same		2	1	, I
	PC25.record and report irregular situations with		4	2	2
	regard to key management promptly				
		Total	45	27	18
MEP/N7203	PC1.obtain information or report of lost property		2	1	1
Process lost & found	directly from complainant or superiors	25	2	1	
property	PC2.record details of lost property as per	23	2	1	1
,	organisation's procedures and guidelines		2	1	1







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	PC3.seek additional information, on lost property, from complainant if required		2	1	1
	PC4.inform superior, on lost property complaints, as per procedure and timelines		2	1	1
	PC5.take approved action, within area of responsibility to recover lost property as per organisational procedure		2	1	1
	PC6.handle and store information relating to lost property confidentially and as per organisational procedures		2	1	1
	PC7.receive found property and handle it in line with organisation's policies and procedures		1	1	0
	PC8.record details of found property as per organisation's procedures and guidelines		3	2	1
	PC9.inform superior, about found property, as per procedure and timelines		1	1	0
	PC10.identify and contact, where possible, the owner of the property		1	1	0
	PC11.establish the identity of the claimant to the found property		2	1	1
	PC13.release the found property to the owner, based on organisational norms		2	1	1
	PC14.store, retrieve and update information relating to found property confidentially and as per organisational procedure		3	2	1
		Total	25	15	10
MEP/N7204 Supervise security escort duties	PC1.ensure that appropriate personal safety gear, equipment/ aids, documents, and weapon & ammunition are used as per organizational procedure		1	1	0
	PC2.obtain all relevant duty details and task-related briefing from designated superior		2	1	1
	PC3.co-ordinate with the transport supervisor/ provider for suitable vehicle(s)	25	2	1	1
	PC4.co-ordinate with the driver of the vehicle	]	2	1	1
	PC5.approve driver and escort for escort duty after ensuring they follow prescribed fitness standards for the same		3	2	1
	PC6.approve vehicle for escort duty after ensuring they follow prescribed fitness standards for the same		2	1	1







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	PC7.provide complete briefing to escort regarding escort duty and the potential threat/ risks		3	1	2
	PC8.maintain communication with escort as per instructions		2	1	1
	PC9.respond promptly and as per organizational protocol to communication received from vehicle/escort enroute		2	2	0
	PC10.record and report incidents occurring in line of duty as per organisational procedures		3	2	1
	PC11.instruct escort to disengage from escalated situation before it escalates beyond control		3	2	1
		Total	25	15	10
MEP/N7205 Supervise access control to the assigned premises	PC1.establish identity, purpose and authorisation of different categories of people/ vehicles/ material seeking to enter or exit from the premises		4	3	1
	PC2.check and prevent entry to and exit of people/ vehicles/ material without valid authorisation as per organisational process	-	4	2	2
	PC3.direct visitors to designated areas and inform concerned staff/ department		3	2	1
	PC4.prepare passes/ permits for people/ vehicles entering the premises		3	2	1
	PC5.collect passes/ permits from people/ vehicles exiting the premises before providing them permission to exit		3	3	0
	PC6.check relevant documents for movement of goods/ materials	45	3	2	1
	PC7.inform the correct department promptly on arrival of consignments		3	2	1
	PC8.handle different situations faced during access control operations as per organisational procedures		4	2	2
	PC9.maintain basic security registers as per instructions		3	3	0
	PC10.report all irregularities to superiors promptly		3	3	0
	PC11.operate access control equipment in accordance with laid down procedures		3	3	0
	PC12.check and report functioning/ malfunctioning of access control equipment		3	3	0



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	PC13.respond to signals from access control equipment as per organisational process		3	2	1
	PC14.carry out access control operations manually in case of a breakdown		3	2	1
		Total	45	34	11
MEP/N7101 Perform	PC1.carry out assigned security duties in line with procedures and instructions		7	3	4
security tasks in accordance	PC2.respond to risks and threats as per organisational and legal protocols		6	2	4
with basic security	PC3.respond to hazards and emergencies as per organisational policies and procedures		7	3	4
practices	PC4.report accurately and clearly, conveying relevant information as per organisational policies, procedures and templates		6	2	4
	PC5.provide accurate information and access to premises, records and other resources to the police as per organisation protocol	40	6	2	4
	PC6.identify rank by recognising the badge of rank of police and military personnel		3	1	2
	PC7.identify various arms commonly used by the police and perpetrators		3	1	2
	PC8.identify improvised explosive devices as per established protocol		2	1	1
		Total	40	15	25
MEP/N7102 Conform to regulatory and legal	PC1.carry out tasks relevant to the role while complying with basic regulatory and legal provisions applicable to the role and tasks		5	3	2
requirements governing security tasks	PC2.work within rules and regulations governing employment terms and conditions and discuss the same with employer where required		2	1	1
	PC3.obtain clarity in case of lack of understanding from the appropriate source	15	2	1	1
	PC4.note offences and security violations and report to superiors/ police		2	1	1
	PC5.provide information, access and materials for investigations by following organisational and legal protocols while dealing with police, seniors, media and other authorities, within limits of own authority		2	1	1



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	PC6.give evidence accurately and clearly, when required, in court		2	2	0
		Total	15	9	6
MEP/N7103 Provide	PC1.familiarise oneself with the area of one's responsibility		4	1	3
guarding service to	PC2.guard people, property and premises as per site instructions		5	2	3
people, property and	PC3.identify various categories of people who need guarding		4	1	3
premises	PC4.identify various types of property that needs security		4	1	3
	PC5.restate work instructions received at briefings clearly, stating expectations of performance accurately, and ask clarifying questions where unclear		4	1	3
	PC6.carry out guarding and observation tasks attentively and effectively		5	1	4
	PC7.identify types of patrolling required and necessary tasks required to carry out patrolling activities effectively		3	1	2
	PC8.patrol designated premises effectively as per instructions		3	1	2
	PC9.use security equipment as per organisational and manufacturer guidelines, to carry out security tasks effectively	70	3	1	2
	PC10.report and respond to security breaches as per organisational procedures, in a timely manner, clearly and accurately		4	1	3
	PC11.maintain basic security registers and records accurately, in an up-to-date and timely manner		4	1	3
	PC12.carry out required searches of premises and properties as per instructions		3	1	2
	PC13.caution others in a timely and effective manner and report risks, threats and hazards during the search		3	1	2
	PC14.liaise with other authorised search parties in the premises effectively		4	1	3
	PC15.detain suspect(s) during the search as per organisational and legal guidelines and procedures and report to superior immediately		4	1	3
	PC16.prevent tampering of evidence and reports by taking necessary precautions		4	1	3



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	PC17.maintain personal safety at all times when at work		3	1	2
	PC18.maintain constant communication during search with relevant authorities and seniors		3	1	2
	PC19.report incident details to superiors in an accurate and timely manner, communicating all relevant details		3	1	2
		Total	70	20	50
MEP/N7105 Carry out screening and search	PC1.screen and search people/ vehicle/ material seeking to enter/ exit from the premises as per relevant organisational procedures		3	1	2
activities to maintain	PC2.organise queues to manage people at the screening and search point effectively		3	2	1
security	PC3.respond effectively, within limits of authority and as per organisational procedures, to situations arising during screening and search		3	2	1
	PC4.carry out screening and search operations manually or with equipment, efficiently, minimising risks and as per organisational procedures		4	1	3
	PC5.report irregularities to superior in a timely, accurate and effective manner with necessary relevant details		2	1	1
	PC6.maintain personal safety during screening and	35	3	1	2
	PC7.carry out assigned tasks and perform duties ensuring persons' right to dignity, privacy and gender/ religious/ cultural sensitivity are respected at all times		3	1	2
	PC8.segregate and isolate person or persons violating laid down procedures safely and effectively, with minimum disturbance	-	1	0	1
	PC9.segregate and isolate material containing prohibited/ unauthorised items		2	1	1
	PC10.carry out screening and search operations using provided equipment as per laid down procedures		2	1	1
	PC11.carry out physical search of vehicle as per laid down procedures		2	1	1
	PC12.segregate and isolate suspected vehicle for detailed search		2	1	1



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	PC13.operate provided equipment in line with organisation's instructions		2	1	1
	PC14.report malfunctioning of equipment to superior in a timely manner, providing relevant detail, using laid down procedures		2	1	1
	PC15.spot attempts of people trying to defeat the process/ equipment each time, avoiding possible distractions		1	0	1
		Total	35	15	20
MEP/N7106 Control parking in	PC1.identify different types of parking areas and all entry and exit routes to available parking areas		3	2	1
designated areas	PC2.check prevailing conditions within the parking areas that impact operations, safety and security, and list anticipated consequences of these		3	2	1
	PC3.ensure correct positioning of signage for guiding drivers		2	0	2
	PC4.guide drivers to the available parking areas correctly		2	1	1
	PC5.use protective gear at all times while carrying out parking duties as per company provision and guidelines	25	3	1	2
	PC6.ensure drivers leave the area after parking as per laid down instructions		1	0	1
	PC8.call for timely assistance from relevant personnel and take preventive steps to minimise risks and damage		3	1	2
	PC9.report irregular situations immediately to superior with all necessary details		2	1	1
	PC10.report hazards and defects to superior as per organisational procedure		2	1	1
	PC11.respond as per organisational procedure on spotting hazards, and parking conditions that may increase risks		2	0	2
	PC12.ensure own safety at work at all times		2	1	1
		Total	25	10	15
MEP/N7108 Maintain health and safety	PC1.carry out tasks to ensure safety of workplace in line with organisational procedures and within limits of authority	65	4	2	2
	PC2.keep emergency and escape routes free from obstructions, where violation is not addressable within limits of own authority, report violation to appropriate authority in a timely manner		3	1	2







	PC3.wear personal safety gear and clothing as per organisational procedure		4	1	3	
	PC4.check violators of defined safety and security instructions and report violations		2	1	1	
	PC5.report to superiors and emergency service organisations for assistance in the event of emergencies		2	1	1	
	PC6.perform physical exercises and activities (commensurate with age) regularly		4	1	3	
	PC7.maintain good personal hygiene and habits as per organisational and professional standards		4	1	3	
	PC8.maintain own professional standards at work by avoiding alcohol, tobacco, drugs and other intoxicants		3	1	2	
	PC9.follow good and safe practices of personal behaviour to guard against sexually transmitted diseases and HIV		3	1	2	
	PC10.identify and report fire hazards in a timely and accurate manner		-	6	2	4
	PC11.carry out fire-fighting in line with organisational training and procedures		12	3	9	
	PC12.report fire incidents to superiors and emergency service organisations in a timely and effective manner as per organisation procedures		5	2	3	
	PC13.carry out evacuation of casualty and premises tasks as per organisational procedures, within limits of authority		5	1	4	
	PC14.provide first-aid as relevant to the affliction, condition of the victim and as per laid down standards and procedures, using available basic first- aid equipment correctly		8	2	6	
		Total	65	20	45	
MEP/N7109 Perform security tasks	PC1.carry out security duties as per organisation's procedures and instructions		3	1	2	
in commercial deployments	PC2.respond to domain-specific risks and threats as per organisational and professional standards	35	6	3	3	
	PC3.operate security equipment correctly as per manufacturer guidelines		5	1	4	







	PC4.communicate effectively with concerned stakeholders		5	1	4
	PC5.display good behavioural standards		5	1	4
	PC6.maintain security registers accurately and up-to- date, as per organisational procedures		6	2	4
	PC7.report incidents to superiors as per organisational standards in a timely and accurate manner		5	1	4
		Total	35	10	25
MEP/N7110 Perform security tasks	PC1.carry out security duties as per organisation's procedures and instructions		3	1	2
in industrial deployments	PC2.respond to domain-specific risks and threats as per organisational standards, within limits of authority		6	3	3
	PC3.operate security equipment correctly and effectively, as per manufacturer's instructions		5	1	4
	PC4.communicate clearly and effectively with all stakeholders at work	35	5	1	4
	PC5.follow good behavioural standards at the workplace at all times		5	1	4
	PC6.maintain security registers accurately and up-to- date as per organisational procedure		6	2	4
	PC7.report incidents to superiors accurately and in a timely manner as per organisational procedures		5	1	4
		Total	35	10	25
MEP/N7111 Project positive image	PC1.maintain good health, personal hygiene & sanitation by following good grooming and hygiene practices		4	2	2
of self and the organisation	PC2.follow organisation's standards of good personal behaviour		5	2	3
	PC3.abstain from using or being under the influence of intoxicants at work at all times (alcohol, tobacco and drugs)	40	5	2	3
	PC4.wear organisation's uniform with name tag correctly and neatly		5	3	2
	PC5.wear, carry and use personal protection gear and equipment at all times at work		5	3	2
	PC6.demonstrate good team work practices at work at all times		4	2	2





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	Total Grand Total	40 600	20 260	20 340
PC9.maintain confidentiality of information as per organisational and professional standards		4	2	2
PC8.carry out assigned tasks and duties as per instructions and organisational standards		4	2	2
PC7.adhere to organisation's 'Meet and Greet Procedure' when interacting with others at the workplace		4	2	2